DILI PRIZE TERMS & CONDITIONS

AIRNORTH

BOOKING PROCESS FOR FLIGHT REDEMPTION

Prior to redeeming your flights, please head to <u>www.airnorth.com.au</u> to browse the choice of flights available to you.

When you are ready to book your flights, please email **marketing@airnorth.com.au** the following details:

- 1. Passengers first and surname
- 2. Origin and destination
- 3. Flight numbers for origin and destination starting with TL
- 4. Departure and return date
- 5. Best mobile number and email address
- 6. Supporting copy of the voucher

TERMS AND CONDITIONS:

- 1. This voucher is valid for travel with [6 months] validity and cannot be extended.
- 2. Travel must be completed by the expiry date.
- **3.** Voucher is subject to Airnorth schedule changes and cancellation, in the event of cancellations, voucher cannot be redeemed for cash.
- 4. Voucher ID must be quoted when making your booking.
- 5. This voucher is not transferable, non-exchangeable and non-redeemable for cash.
- 6. This voucher can be used for new bookings only and not for a refund of an existing paid booking.
- 7. The voucher cannot be split into separate bookings.
- 8. The voucher bookings must be for travel on the same flights and dates.
- 9. This voucher is not valid during any Northern Territory and Queensland Public and School Holidays.
- 10. Flights must be booked at least ten working days prior to travel.
- **11.** Flights are subject to availability in prize booking class, advised by Airnorth at time of booking.
- 12. A "no show" will constitute a voluntary forfeit of the airfare.
- 13. Only one change [excludes name change] is permitted without penalty.
- 14. Changes inside of 48 hours of travel are not permitted.
- 15. Voucher can be used for a child booking (2-11yrs incl.) and child must travel with an adult parent/guardian.
- 16. Unaccompanied children are not eligible to be booked on this voucher.
- 17. No discount or re-compensate on of the value of the airfare will be provided for child booked on this voucher or if value of airfare booked is the lesser of the eligible routes included.

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COMPASS DIVE TOUR

TERMS AND CONDITIONS:

- 1. Voucher has to be used by 1 May, 2023.
- 2. Gifted guest has to contact Compass in advance in order to guarantee space and availability.
- 3. Package is available only on weekdays.

TIMOR PLAZA

TERMS AND CONDITIONS:

- 1. She/he is non-refundable and non-transferable, non-accumulative with other's promotion.
- 2. Rooms are subject to availability.
- 3. Not valid without General Manager's signature.
- 4. Not valid after the expiry date.
- To reserve, book at least 14 days prior to arrival date, email reservation@timorplazahotel.com, and the room is based on availability on the scheduled reservation.
- 6. The hotel shall withdraw the gift voucher for the entire duration of stay for any reservations cancelled within less than 48 hours prior to scheduled arrival.
- 7. Please provide ID card during the check-in process.
- 8. Would prefer bookings to be made over the weekends.



