

# OCTOBER BUSINESS MONTH PRIZE DETAILS TERMS & CONDITIONS

## AIRNORTH

### BOOKING PROCESS FOR FLIGHT REDEMPTION

Prior to redeeming your flights, please head to [www.airnorth.com.au](http://www.airnorth.com.au) to browse the choice of flights available to you.

When you are ready to book your flights, please email [marketing@airnorth.com.au](mailto:marketing@airnorth.com.au) the following details:

1. Passengers first and surname
2. Origin and destination
3. Flight numbers for origin and destination starting with TL
4. Departure and return date
5. Best mobile number and email address
6. Supporting copy of the voucher

### TERMS AND CONDITIONS:

1. This voucher is valid for travel until the expiry date printed on the front of the voucher and cannot be extended.
2. Travel must be completed by the expiry date.
3. Voucher is subject to Airnorth schedule changes and cancellation, in the event of cancellations voucher cannot be redeemed for cash.
4. Voucher ID must be quoted when making your booking.
5. This voucher is not transferable, non-exchangeable and non-redeemable for cash.
6. This voucher can be used for new bookings only and not for a refund of an existing paid booking.
7. Flights must be booked at least ten working days prior to travel.
8. Flights are subject to availability in prize booking class, advised by Airnorth at time of booking.
9. A "no show" will constitute a voluntary forfeit of the airfare.
10. Only one change [excludes name change] is permitted without penalty.
11. Changes inside of 48 hours of travel are not permitted.
12. Voucher can be used for a child booking (2-11yrs incl.) and child must travel with an adult parent/guardian.
13. Unaccompanied children are not eligible to be booked on this voucher.
14. No discount or re-compensate on of the value of the airfare will be provided for child booked on this voucher or if value of airfare booked is the lesser of the eligible routes included.
15. Voucher value is \$3,500 based on B Class airfares (Airnorth Full Flexible Airfares).

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## PULLMAN CAIRNS INTERNATIONAL

### TERMS AND CONDITIONS:

1. To arrange your booking, simply contact Pullman Cairns International.
2. Please indicate at the time of booking that you will be using your gift certificate and quote the voucher code.
3. Please remember to bring this gift certificate with you when redeeming.
4. This gift certificate is not redeemable for cash. In the case of loss or destruction, this gift certificate cannot be replaced.